

Guidelines for Trash Pick Up:

Getting started:

- All trash must be completely bagged
- All pick up areas must be accessible, meaning pick up spots are not blocked by personal property, such as a vehicle. The drivers are also not permitted to enter onto your property. It must be accessible from the road.
- Always put your trash and/or recycling out the night **BEFORE** your service day. The drivers have changing schedules and are not guaranteed to be at your stop the same time every week.
- Please only place what needs collected near your pick up spot, we do not want to pick up a child's toy or bike in error.
- BULK ITEMS- anything that does not fit into a regular trash bag must be called in to be scheduled. All items are priced differently based on the item itself.
- For each trash bag that you put out, we ask that it does not exceed 35 pounds in weight or the drivers may/will leave it behind.
- Yellow bag customers- please make sure you call us when you want to put out a yellow bag so we can get it on the schedule for you.
- If you are a customer who is moving and would like to transfer services, please call us and let us know so we can get that taken care of for you.
- If you wish to cancel services, it must occur at the end of your current billing cycle and **MUST** be in written form which can be done by mail or e-mail.



2024 Holiday Schedule is as follows:

New Year's Day, 1/1, Monday = One Day Delay

Memorial Day, 5/27 Monday= One Day Delay

Independence Day, 7/4, Thursday = One Day Delay

Labor Day, 9/2, Monday= One Day Delay

Thanksgiving Day, 11/28, Thursday= One Day Delay

Christmas Day, 12/25, Wednesday= One Day Delay

Delays will occur one day after your normal pick-up schedule. Friday pickups on a delay, will be serviced Saturday.

If you have any questions/concerns regarding the guidelines/services, please give us a call at (814)-542-4751