



## Guidelines for Trash Pick-up

- All trash must be completely bagged for service.
- All pick-up areas must be accessible, meaning pick-up spots are not blocked by personal property, such as a vehicle. The drivers are also **NOT** permitted to enter onto your property. It must be accessible from the road.
- Always put your trash and/or recycling out the night **BEFORE** your service day, by 11:00 pm. The drivers have changing schedules and are not guaranteed to be at your stop at the same time every week.
- Please only place what needs to be collected near your pick-up spot, we do not want to throw away a child's toy or bike in error.
- BULK ITEMS - anything that does not fit into a regular trash bag must be called in to be scheduled. Call STCC to see if your item is considered to be a bulk item.
- For each trash bag that you put out, we ask it does not exceed 35 pounds in weight or the drivers may/will leave it behind.
- If you are a customer who is moving and would like to transfer services, please call us, and let us know so we can update the service if possible.
- If you wish to cancel services, it must occur at the end of your current billing cycle and **MUST** be in written form which can be done by mail or email.



The 2025 Holiday Schedule is as follows:

- New Year's Day 1/1 – One day delay
- Memorial Day 5/26 – One Day Delay
- Independence Day 7/4 – One Day Delay
  - Labor Day 9/1 – One Day Delay
- Thanksgiving Day 11/27 – one day delay
- Christmas Day 12/25 – One Day Delay

Delays will occur one day after your normal pick-up schedule. Friday Customers will be serviced on Saturday. If your pick-up is before the holiday, you will not be affected. If you have questions regarding the holiday, please call (717) 532-9646 option 102.