



## Guidelines for Trash Pick-up

- All trash must be completely bagged for service.
- All pick-up areas must be accessible, meaning pick-up spots are not blocked by personal property, such as a vehicle. The drivers are also **NOT** permitted to enter onto your property. It must be accessible from the road.
- Always put your trash and/or recycling out the night **BEFORE** your service day, by 11:00 pm. The drivers have changing schedules and are not guaranteed to be at your stop at the same time every week.
- Please only place what needs to be collected near your pick-up spot; we do not want to throw away a child's toy or bike in error.
- For each trash bag that you put out, we ask that it does not exceed 35 pounds in weight, or the drivers will leave it behind.
- If you are a customer who is moving and would like to transfer services, please call us, and let us know so we can update the service if possible.
- If you wish to cancel services, it must occur at the end of your current billing cycle and **MUST** be in written form, which can be done by mail or email.



### The 2026 Holiday Schedule is as follows:

- New Year's Day 1/1 – One Day Delay
- Memorial Day 5/25 – One Day Delay
- Independence Day 7/4 – One Day Delay
- Labor Day 9/7 - One Day Delay
- Thanksgiving Day 11/26 – One Day Delay
- Christmas Day 12/25 – One Day Delay

Delays will occur one day after your scheduled pick-up. Friday, customers will be serviced on Saturday. If your pick-up is before the holiday, you will not be affected. If you have questions regarding the holiday, please call (717) 532-9646 option 102.